ADVANCED FILTRATION SYSTEMS (AFS)
GUARDIAN WHOLE HOME FILTRATION SYSTEM

RESIDENTIAL WARRANTY
Effective Date: 05/03/26

1. Scope of Product
This warranty applies to AFS Guardian Whole Home Filtration Systems supplied and installed for residential use in Australia, including:
- AFS Guardian 10
- AFS Guardian 20
- AFS Pure Living Package (WHF component only)

These systems are designed as Point-of-Entry (POE) filtration systems for potable residential water supplies.

2. Base Manufacturer Warranty
AFS Guardian Whole Home Filtration Systems are covered by a 12-Month Warranty Against Defects from the date of installation, covering defects in materials and workmanship on components supplied by AFS.
Warranty is parts only unless otherwise required under Australian Consumer Law.

3. Extended Structural Warranty
AFS provides extended structural coverage as follows:
5-Year Structural Warranty covering:
- 10” x 4.5” High Flow Filter Housings
- 20” x 4.5” High Flow Filter Housings
- 1” BSP Centre Nipples
- Powder-Coated Mounting Frame, Enclosure and Cover

Structural integrity refers to cracking, splitting or material failure under normal residential operating conditions. Cosmetic deterioration or surface rust is excluded.

4. Installation Requirements
- Installation must be performed by a licensed plumber.
- Must comply with AS/NZS 3500.1 and Australian Plumbing Code.
- Backflow prevention device installed where required.
- Pressure Limiting Valve (PLV) must limit pressure to 500 kPa (70 PSI).
- A bypass system must be installed.

Failure to install a PLV may void warranty.

5. Operating Conditions
The system is designed for cold potable water only (municipal mains or disinfected tank water).
It must not be used with microbiologically unsafe water, untreated bore water (without written approval), hot water supply, or water exceeding 500 kPa.

6. Consumables (Not Covered)
- Sediment cartridges
- Carbon cartridges
- Specialty media cartridges
- O-rings

Consumables are not covered beyond defect on supply.

7. Required Maintenance
- Cartridges replaced every 6–12 months (6 months in harsher conditions).
- O-rings replaced every 1–2 years.
- Housing sumps replaced every 5 years.
- Annual inspection required.

Proof of maintenance may be requested. Failure to maintain may void warranty.

8. Pressure & Water Hammer Protection
Incoming pressure must not exceed 500 kPa.
AFS recommends installation of anti-water hammer devices. Damage caused by excessive pressure, hydraulic shock, overtightening, incorrect sealant use, or liquid thread sealants is not covered.

9. Environmental Exposure
While housings are UV resistant, prolonged exposure to harsh sunlight, freezing conditions, flooding or weather extremes may affect lifespan and is not covered under warranty.

10. Water Damage Disclaimer
The system operates under full mains pressure. Customers must regularly inspect for leaks and isolate supply during extended absences.
AFS is not liable for property damage resulting from failure to install a PLV, failure to

maintain, age-related component failure, incorrect installation, or external plumbing faults.

11. Labour Exclusion
Warranty is parts only. Labour, call-out, removal or consequential costs are excluded unless required under Australian Consumer Law.

12. Warranty Exclusions
Warranty is void where failure results from non-approved cartridges, abnormal use, incorrect installation, environmental exposure, transit damage after delivery, or modification/tampering.

13. Transferability
This warranty applies to the original purchaser at the original installation address and is non-transferable unless approved in writing by AFS.

14. Australian Consumer Law
This warranty operates in addition to rights under Australian Consumer Law. Customers are entitled to remedies for major failures and compensation for reasonably foreseeable loss as provided by law.